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Headteacher: Mrs A Waplington

Special Educational Needs (SEN) Complaints Procedure

If you want to complain about our school's SEN support, you should do so whilst your child is still registered at the school.

This includes complaints that the school has not provided the support required by your child's SEN statement or education, health and care (EHC) plan.

How to make a complaint

Follow these steps in order and move on to the next step if your complaint is not resolved.

1. Talk to the school's special educational needs co-ordinator (SENDCO).
2. Follow the school's complaints procedure.
3. Complain directly to Lincolnshire County Council.

There's a different process if you disagree with a decision your local authority has made about an SEN statement or an EHC plan. This complaint will be handled directly by the LCC.



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